

JCT Media Boards

Dialogic® JCT Media Boards

Dialogic® JCT Media Boards can be used by developers to provide small- and medium-sized enterprise Computer Telephony (CT) applications that require high-performance, cost-aggressive voice and fax processing, but do not require the large-scale system sophistication of SCbus- or CT Bus-based products. The boards use the same Application Programming Interface (API) as their predecessor (Dialogic® D/4PCI Media Board), making it easy to scale existing applications to take advantage of their power and



features in a single PCI or PCI Express slot. The boards have improved voice quality and Automatic Gain Control (AGC), so even a weak telephone signal can be recorded and replayed with complete clarity.

Products Discussed in This Datasheet

Dialogic® D/4PCIUF Media Board

Dialogic® D/4PCIU4S Media Board

The D/4PCIUF (voice and fax) and D/4PCIU4S (voice and speech/CSP) use Digital Signal Processor (DSP) voice processing technology, making it well-suited for server-based CT systems under Windows® and Linux. These boards provide a powerful platform for creating sophisticated Interactive Voice Response (IVR) applications for the small- and medium-sized enterprise market segment. Caller ID support lets applications, such as IVR, receive calling party information via a telephone trunk line. Caller ID is supported for North America (CLASS protocol), the United Kingdom (CLI protocol), and in Japan (CLIP protocol).

Features	Benefits	
Supports up to four channels of DSP-based onboard fax (D/4PCIUF only)	Reduces the number of boards per system	
Supports up to four channels of continuous speech processing (D/4PCIU4S only)	Provides a flexible speech processing technology, which wnen coupled with efficient drivers, off-loads critical real-time signal processing in speech-enabled applications to onboard DSPs. Reduces system latency, increases recognition accuracy, and improves overall system response time for speech solutions.	
Separate models available with Universal PCI or PCI Express edge connector	Universal PCI form factor compatible with 3.3 V and 5.0 V bus signals enabling deployment in a wide variety of PCI chassis from popular manufacturers; PCI Express form factor compatible with 1x slots (x1 or higher compatible) also available	
A variety of country-specific approvals Expands an application's ability to serve several glob segments		
Implements unified messaging applications that meet VPIM standards		
Voice coding on a channel-by-channel basis	Allows for optimal tradeoff between disk storage and voice quality	
Half-size PCI or PCI Express form factor	Build cost-effective systems using the most up-to-date industry- standard chassis	

Technical Specifications

Number of ports 4 16 Maximum boards per system

Analog network interface Onboard loop start interface circuits

Control microprocessor Intel 80C186 @ 34.8MHz

Freescale DSP56303 @ 100 MHz, with 128Kx24 private Digital signal processor

Supported operating systems Windows®; Linux. Details at http://www.dialogic.com/systemreleases

CSP Yes on D/4PCIU4S only Analog loop start Signaling

Host Interface — PCI and PCI Express

Bus compatibility PCI and PCI Express PCI bus speed 33 MHz maximum Shared memory 32 KB page

Base addresses Selected by PCI or PCI Express BIOS Interrupt level 1 IRQ (IntA) shared by all boards

Platform — PCI and PCI Express

PCI Universal or PCI Express 6.9 in. (17.25 cm) long Form factor

0.75 in. (1.875 cm) wide

3.85 in. (9.625 cm) high (excluding edge connector)

Power Requirements — PCI

+5 VDC 650 mA

Power Requirements — PCI Express

+12 VDC 450 mA maximum

Environmental Requirements — PC and PCI Express

Operating temperature +32°F (0°C) to +122F°F (+50°C) Storage temperature -4°F (-20°C) to +158°F (+70°C) Humidity 8% to 80% noncondensing

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Technical Specifications (cont.)

Telephone Interface

Trunk type Loop start

Ground start for inbound applications with AC ringing

Impedance 600 Ohm (nominal). Matching complex impedance specified in TBR-21 for D/4PCIU-EURO

Ring detection 15 Vrms min., 15 Hz to 68 Hz

Loop current range 20 mA to 120 mA, DC (polarity insensitive)

Crosstalk coupling –80 dB at 3 kHz channel-to-channel

Connector 4 RJ-11

Approvals and Compliance

Hazardous substances RoHS Compliance Information at http://www.dialogic.com/rohs/

Safety and EMC

Canada ICES-003 Class A

ULc CSA 60950-1 File E96804

Europe EN60950

EN55022 EN55024

Japan VCCI Class A

United States FCC Part 15 Class A

UL 60950-1 File E96804

International IEC60950-1 CISPR 22

CISPR 24

Telecom Approvals

United States US:EBZKX07BD4PCIU
Canada IC: 885A-D4PCIU

European Union DoC

Country-specific approvals See the Product Declarations & Global Approvals list at http://www.dialogic.com/declarations/

or contact your Authorized Distributor

Reliability/Warranty

Estimated MTBF Per Telecordia Method 1 Case 1

PCI: 434,000 hours PCI Express: 301,000

Warranty information at http://www.dialogic.com/warranties

Springware/JCT Technical Specifications

Facsimile (available on D/4PCIUF only)

Fax compatibility ITU-T G3 compliant (T.4, T.30)

ETSI NET/30 compliant

Data rate 14,400 b/s (v.17) send

9600 b/s receive

Variable speed selection Automatic step-down to 12,000 b/s, 9600 b/s, 7200 b/s, 4800 b/s, and lower

Transmit data modes Modified Huffman (MH)

Modified Read (MR)

Receive data modes MH, MR

File data formats

Tagged Image File Format-Fax (TIFF-F) for transmit/receive MH and MR

ASCII-to-fax conversion Host-PC-based conversion
Direct transmission of text files

All Windows® fonts supported Page headers generated automatically

Error correction Detection, reporting, and correction of faulty scan lines

Image widths 8.5 in. (21.5 cm)

10 in. (25.4 cm) 11.9 in. (30.23 cm)

Image scaling Automatic horizontal and vertical scaling between page sizes

Polling modes Normal

Turnaround

Image resolution Normal (203 pels/in. x 98 lines/in.; 203 pels/2.5 cm? 98 lines/2.5 cm)

Fine (203 pels/in. x 196 lines/in.; 203 pels/2.5 cm? 196 lines/2.5 cm)

Fill minimization Automatic fill bit insertion and stripping

Audio Signal

Receive range —50 dBm to –9 dBm (nominal), for average speech signals** configurable by parameter†

Automatic gain control Application can enable/disable

Above –30 dBm results in full scale recording, configurable by parameter†

Silence detection —40 dBm nominal, software adjustable†

Transmit level (weighted average) —9 dBm nominal, configurable by parameter†

Transmit volume control 40 dB adjustment range, with application-definable increments, capped at legal limit

Frequency Response

24 kb/s 300 Hz to 2600 Hz ±3 dB 32 kb/s 300 Hz to 3400 Hz ±3 dB 48 kb/s 300 Hz to 2600 Hz ±3 dB 64 kb/s 300 Hz to 3400 Hz ±3 dB

Audio Digitizing

13 kb/s GSM @ 8 kHz sampling
24 kb/s ADPCM @ 6 kHz sampling
32 kb/s ADPCM @ 8 kHz sampling
32 kb/s G.726 @ 8 kHz sampling
48 kb/s μ-law PCM @ 6 kHz sampling
64 kb/s μ-law PCM @ 8 kHz sampling

Digitization selection Selectable by application on function call-by-call basis
Playback speed control Pitch controlled, available for 24 kb/s and 32 kb/s data rates

Adjustment range: ±50%

Adjustable through application or programmable DTMF control

Wave Audio

Record/Play 11 kHz linear PCM, 8-bit mono mode (available only when running Windows®)

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Springware/JCT Technical Specifications (cont.)

DTMF Tone Detection

DTMF digits 0 to 9, *, #, A, B, C, D per Telcordia LSSGR Sec 6

Dynamic range Programmable, default set at –45 dBm to –3 dBm per tone
Minimum tone duration 40 ms, can be increased with software configuration
Interdigit timing Detects like digits with a 40 ms interdigit delay

Detects different digits with a 0 ms interdigit delay

Twist and frequency variation Meets Telcordia LSSGR Sec 6 and EIA 464 requirements

Acceptable twist 10 dB

Signal/noise ratio 10 dB (referenced to lowest amplitude tone)

Noise tolerance Meets Telcordia LSSGR Sec 6 and EIA 464 requirements for Gaussian, impulse, and power

line noise tolerance

Cut-through Detects down to -36 dBm per tone into 600 Ohm load impedance

Talk-off Detects less than 20 digits while monitoring Telcordia TR-TSY-000763 standard speech

tapes (LSSGR requirements specify detecting no more than 470 total digits)

Detects O digits while monitoring MITEL speech tape #CM 7291

Global Tone Detection

Tone type Programmable for single or dual

Maximum number of tones Application dependent

Frequency range Programmable within 300 Hz to 3500 Hz

Maximum frequency deviation Programmable in 5 Hz increments

Frequency resolution Less than 5 Hz

Note: Certain limitations exist for dual tones closer than 60 Hz apart

Timing Programmable cadence qualifier, in 10 ms increments

Dynamic range Programmable, default set at -36 dBm to -3 dBm per tone

Global Tone Generation

Tone type Generate single or dual tones

Frequency range Programmable within 200 Hz to 4000 Hz

Frequency resolution 1 Hz

Duration 10 ms increments

Amplitude —43 dBm to –3 dBm per tone, programmable

MF Signaling

MF digits 0 to 9, KP, ST, ST1, ST2, ST3 per Telcordia LSSGR Sec 6, TR-NWT-000506 and ITU-T Q.321

Transmit level Complies with Telcordia LSSGR Sec 6, TR-NWT-000506
Signaling mechanism Complies with Telcordia LSSGR Sec 6, TR-NWT-000506

Dynamic range for detection —25 dBm to –3 dBm per tone

Acceptable twist 6 dB

Acceptable freq. variation Less than ±1 Hz

Springware/JCT Technical Specifications (cont.)

Call Progress Analysis

Busy tone detection Default setting designed to detect 74 out of 76 unique busy/congestion tones used in 97

countries as specified by ITU-T Rec. E., Suppl. #2 Default uses both frequency and cadence detection

Application can select frequency only for faster detection in specific environments

Default setting designed to detect 83 out of 87 unique ring back tones used in 96 countries Ring back detection

as specified by ITU-T Rec. E., Suppl. #2 Uses both frequency and cadence detection

Positive voice detection accuracy >98% based on tests on a database of real-world calls Positive voice detection speed Detects voice in as little as 1/10th of a second

Standard

Positive answering machine detection

accuracy

Preprogrammed

Fax/modem detection

Intercept detection Detects entire sequence of the North American tri-tone

Other SIT sequences can be programmed

Dial tone detection before dialing Application enable/disable

Supports up to three different user-definable dial tones

Programmable dial tone dropout debouncing

Tone Dialing

DTMF digits 0 to 9, *, #, A, B, C, D; 16 digits per Telcordia LSSGR Sec 6, TR-NWT-000506

MF digits 0 to 9, KP, ST, ST1, ST2, ST3 Frequency variation ±0.5% of nominal frequency

10 digits/s max., configurable by parameter† Rate

Level -5 dBm per tone, nominal, configurable by parameter†

Pulse Dialing

10 digits 0 to 9

10 pulses/s, nominal; 20 pulses/s for Japan configurable by parameter† Pulsing rate

Break ratio 60% nominal, configurable by parameter†

Analog Caller Identification

Applicable standards Telcordia TR-TSY-000030

Telcordia TR-TSY-000031

TAS T5 PSTN1 ACLIP: 1994 (Singapore) British Telecom SIN 242 (Issue 01) British Telecom SIN 227 (Issue 01)

Japan NTT CLIP

Modem standard Bell 202 or V.23, serial 1200 b/s (simplex FSK signaling)

Receive sensitivity -48 dBm to -1 dBm

Noise tolerance Minimum 18 dB SNR over 0 dBm to -48 dBm dynamic range for error-free performance Data formats Single Data Message (SDM) and Multiple Data Message (MDM) formats via API calls

and commands

600 Ohm for D/PCIUF Impedance

Matching complex impedance specified in TBR-21 for D/4PCIUF-EURO.

Message formats ASCII or binary SDM, MDM message content

Analog Display Services Interface (ADSI)

FSK generation per Telcordia TR-NWT-000030

CAS tone generation and DTMF detection per Telcordia TR-NWT-001273

Hardware System Requirements

Pentium processor or compatible computer. Operating system hardware requirements vary according to the number of channels being used.

Ordering Information

Product Code	Order Code	Description
D4PCIUFW	881-775	4-port Analog, Loop-Start, PCI
D4PCIU4SW	881-703	4-port Analog, Loop-Start, PCI
D4PCIUFWEU	881-803	4-port Analog, Loop-Start, PCI, Europe
D4PCIU4SWEU	881-773	4-port Analog, Loop-Start, PCI, Europe
D4PCIUFEW	887-440	4-port Analog, Loop-Start, PCIe
D4PCIU4SEW	887-497	4-port Analog, Loop-Start, PCIe
D4PCIUFEWEU	887-437	4-port Analog, Loop-Start, PCIe, Europe
D4PCIU4SEWEU	887-494	4-port Analog, Loop-Start, PCle, Europe



To learn more, visit our site on the World Wide Web at http://www.dialogic.com

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Positive Answering Machine Detection/Positive Voice Detection

These performance results were measured using specific computer systems and/or components within specific lab environments and under specific system configurations. Any difference in system hardware, software design, or configuration may affect actual performance. The results are furnished for informational use only and should not be construed as a commitment by Dialogic. Dialogic assumes no responsibility or liability for any errors or inaccuracies.

Outbound Dialing/Telemarketing

Outbound dialing systems may be subject to certain laws or regulations. Dialogic makes no representation that Dialogic products will satisfy the requirements of any such laws or regulations (including, without limitation, any regulations dealing with telemarketing).

- ** Average speech mandates +16 dB peaks above average and preserves -13 dB valleys below average.
- † Analog levels: 0 dBm0 corresponds to a level of +3 dBm at tip-ring analog point. Values vary depending on country requirements; contact your Dialogic Sales Engineer.

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